

May 3-5, 2010

Milwaukee, WI

ClickBase User and Administrator Training



Put the power of information to work

Join us in Milwaukee, Wisconsin May 3-5 for classroom training designed to help you get the full value from ClickBase. The training is divided into three sessions focused on your role within the organization as End User, Administrator and/or Developer.

End User

The End User session is dedicated to basic product training, focused on the application of Business Intelligence concepts to the various controls in ClickBase. End users will learn how to manipulate information in ClickBase to display and analyze the information they need.

Topics will include:

- General layout of the ClickBase Item Manager
- Performing ad hoc queries and reports using the list layout
- Generating graphs and charts with drill-down
- Information analysis using cross-tab reporting techniques
- Configuration of dashboard layouts
- Drill-down and through information

Administrator Session

During the Administrator session, participants will learn general administration tasks including setting up users, user groups and defining access control.

Topics will include:

- Setup of connections to different data sources
- Customizing the ClickBase navigation panel
- Creating user groups
- Creating users and assigning licenses
- Controlling access to various shortcut groups and shortcuts

Developer Session

The Developer Session will teach participants how to leverage the developer toolkit to build customized presentation layouts to meet the needs of End Users.

Topics will include:

- Creating datasets to retrieve information
- Building grid-style presentations for ad hoc transactional reporting
- Building graphs and charts with drill-down capability
- Configuring OLAP style layouts
- Setting up indicators and gauges for key performance indicators
- Assembling dashboard layouts with a combination of views
- Defining parameter types for drill-down and drill through
- Establishing and applying global parameters settings
- Referencing custom values and system variables in queries



Hands On Training

Sessions are hands-on classes with detailed instructor demonstrations followed by participant practice to reinforce each topic.

- ClickBase will provide full, 30-day trial licenses with a sample database.
- No previous experience is necessary.
- Basic understanding of Structured Query Language (SQL) will be helpful.
- Laptops are required.

Cost

Registration for the full three-day training is \$1,500 per attendee and includes lunch each day.

The End User Session will be a half-day class on Monday morning only. End User class only is \$300 per attendee.

To Register

E-mail Joe Hess at jhess@clickbase.com or call 888-682-0001.

Registration will close on April 23, so please sign up early.

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